

### **Germaine's Luau Covid-19 Information:**

Our top priority continues to be the health and safety of our Germaine's Luau 'Ohana (family of staff members), our community and our guests. As such, we have increased all health and safety measures at Germaine's Luau. All posted signs and instructions given by our Ohana must be followed while visiting with us.

The CDC and local health departments advise that older adults and people of any age who have serious underlying medical conditions might be at higher risk for severe illness from COVID-19. There is an inherent risk of exposure to COVID-19 while in any public place where people are present. By visiting Germaine's Luau, you are voluntarily assuming all risks related to exposure to COVID-19.

Our health and safety guideline meets and combines Federal, State and Local regulations. With your help and kokua (cooperation), we will together open Hawaii back to for all to enjoy.

**DAILY WELLNESS SCREENING** will be done for our Ohana staff and guests upon arrival each day with a temperature check and a verbal screening of Covid-19 health related questions.

**Our Ohana staff** who receive a temperature check with a temperature reading exceeding 100.4 degrees, or who answer "yes" to any of the questions in the verbal screening will be sent home.

**Guests** that present a fever or answer "yes" to any of the questions in the verbal screening will not be permitted to attend our luau and will be advised to return their hotel or place of stay and to seek medical attention, if needed.

Covid-19 screening questions include- Personally, experiencing any of the following signs or symptoms within the last 72 hours that is not contributed to another health condition?

1. Fever or feeling feverish
2. Chills
3. A new cough
4. Shortness of breath or difficulty breathing
5. A new sore throat
6. New muscle aches
7. New headache
8. New loss of smell or taste
9. Have you had close contact with any person known to have Covid-19 or that has demonstrated any of the signs and symptoms within the last 72 hours?

Government and state health organizations are strongly recommending people of 65 years and older and people with underlying medical conditions\*, particularly not well-controlled, should keep their distance from other. \*Underlying medical conditions include chronic lung disease or moderate to severe asthma, serious heart conditions, immunocompromised, severe obesity, diabetes, chronic kidney disease, undergoing dialysis and liver disease.

We recommend employees and guests who feel ill, or are ages 65 and older and people with underlying medical conditions, to stay home. They are the most vulnerable population to illness and is the highest at risk of receiving the Covid-19 virus. Face coverings like masks, are required for employees and guests and assist in reducing the spread of Covid-19.

**FACE COVERING** is required in the State of Hawaii when in public settings. An owner or operator of any business or operations *shall* refuse admission or service to any individual who fails to wear a face covering, unless an exception applies as mandated. (State of Hawaii, Sixteenth Proclamation-Related to the Covid-19 Emergency, VIII. Enforcement-Exhibit J.)

- All staff will wear face masks when interacting with guests.
- Guests are required to wear face mask that covers the mouth and nose. Young children ages 2 years and under or guests with a medical condition that prohibits the use of a face mask, will be exempt from wearing a face mask.

**SOCIAL DISTANCING** signs and markings will be indicated to guide guests to adhere to social distancing guidelines of at least six feet from others who are not in their party or household, while in line at our luau entrance, restrooms, food service locations and more. Layouts and services at certain stations will be modified to ensure social distancing. All others should strictly adhere to the five maximum requirements as mandated. Please follow social distancing guidelines very carefully and maintain a minimum of 6 feet/2 meters of space from others.

Groups at public and private outdoor attractions are limited to no more than five people seated together. Larger groups will be socially distanced for nearby seating

**SANITIZING AND DISINFECTING** are promoted throughout our luau with hand sanitizer stations available for our Ohana and guests to use.

Our Ohana staff will be sanitizing and disinfecting frequently using EPA approved wipes or cleaning sprays on all “high touch” and contact areas to include handrails, countertops, door handles, phones, faucets, toilet handles and other surfaces.

Our Ohana staff will be using disposable gloves for serving food. Hand washing will be encouraged frequently, or hand sanitizers used when soap and water is not readily available.

**ELECTRONIC AND CONTACTLESS PAYMENTS** are encouraged for guests in purchasing and booking reservations for our luau to minimize interactions upon check-in. Guests are also encouraged to use credit card or contactless payments instead of cash while visiting with us.

**OUR COVID-19 RESPONSE TEAM** of Supervisors and manager will be available to respond to Covid-19 concerns from guests or employees. Our response team acts upon reported Covid-19 exposures, will notify local and health authorities, staff and guests as required. Our trained Ohana staff on all safety protocols are able to assist guests to ensure the appropriate actions are taken expeditiously.